



Cancellations: This policy has been updated for Camp Kingfisher's 2021-2022 Season due to continued concerns surrounding the COVID-19 virus.

Customer-initiated cancellation: All cancellation requests must be emailed to kingfisher@chattnaturecenter.org at least 10 business days before the session start date. Cancellation requests that are not made via email will not be honored. Please read below for more information, and be sure to carefully check your camper's session dates and group before submitting any registrations.

Summer Camp

- Any cancellation emailed before April 15th will be refunded less a 15% cancellation fee.
- Any cancellation emailed after April 15th will be refunded less a 30% cancellation fee.
- Any cancellation emailed LESS than 10 business days before the session start date will not be refunded.

Seasonal Camps

- Any cancellation emailed AT LEAST 10 business days before the session start date will be refunded less a 15% cancellation fee.
- Any cancellation emailed LESS than 10 business days before the session start date will not be refunded.

Camp Kingfisher-initiated cancellation: When possible, families will receive a minimum of 4 weeks notice of any change or cancellation in camp sessions.

- **Should Camp Kingfisher deem it necessary to cancel a camp session:** families will receive a full refund. You also may choose to donate a portion of your camp session to Camp Kingfisher. You will receive an acknowledgement notice of any donation you choose to make.

Refunds are issued to the original form of payment. We may need to call you for credit card information to fully process your refund.

Please direct any questions to Camp Kingfisher Administration:

Debby Head- Camp Director: d.head@chattnaturecenter.org

Laura Viator- Camp Manager: camp.coordinator@chattnaturecenter.org

Chelcie Polk- Camp Registrar: kingfisher@chattnaturecenter.org